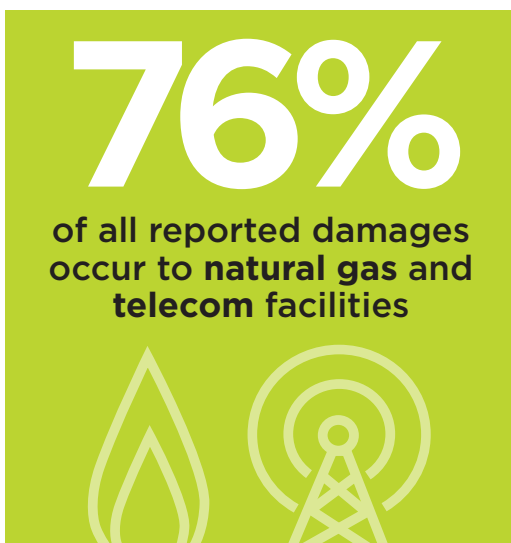


Natural Gas vs. Telecom Damages: A Closer Look

CGA's 2021 Damage Information Reporting Tool (DIRT) Report takes a closer look at the two most-damaged facility types – natural gas and telecommunications – to better understand the circumstances that cause damages to these facilities and help reduce these incidents.



Damages occurring at a depth of 18" or less:

-
- A bar chart with a dark grey base and a green top section. The Telecom bar is significantly taller than the Natural Gas bar.
- Telecom: **67%**
 - Natural Gas: **17%**

2x

Telecom stakeholders damage their own facilities or other service provider facilities in their industry **2x** as often as **natural gas stakeholders** damage theirs.

Telecom damage reports have a far lower data quality index (DQI) than natural gas damage reports.

A high percentage of “unknown/other” responses to reported root cause is a major contributor to the sector’s lower DQI score.

- Telecom (57.75)
- Natural gas (82.57)

Recommendation: Enhance data collection process used by telecom companies to gather more detailed incident information.

