



OCSI Committee Meeting
Monday, April 15 – Colorado Springs, CO
8:30 – 10:50 a.m. (Mountain)

COMMITTEE PURPOSE: Enhances damage prevention efforts and infrastructure protection by serving as a subject matter expert for one call processes; providing statistical and other resources to support CGA programs; and, acting as a key link between national and local damage prevention efforts.

MEETING OBJECTIVES:

- Review recent email campaign
- Updates from task teams
- Open discussion

CO-CHAIRS:

- Misty Wise, South Carolina 811
- Chris Stovall, Texas 811

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- 1. Welcome, Introductions, Committee Overview and Agenda Review (Co-Chairs) – 8:30 a.m.**
 - CGA Antitrust Statement
 - 2. 2024 Committee Goal and Objectives – 8:35 a.m. (Co-Chairs)**
 - Identify 811 center process improvements, enhancements to damage prevention outreach and methods for data collection/reporting that directly target critical challenges and top root causes.
 - Develop consistent information gathering related to damages related to non-use of 811.
 - Test messaging/programs/education aimed at increasing consistent use of 811 and driving damages due to no call.
 - Identify methods to collect data on damages due to no call and report out any findings.
 - Identify effective enhancements to practices/procedures that address and target top root cause items.
 - 3. Email Campaign Discussion – 8:40 a.m. (Kelly Cahill)**
 - 4. Data Standardization Working Group – 9:40 a.m. (Kelly Cahill)**

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5. 811 Center Benchmarking & Best Practices Chapter 3 Review (Dominic DiCarlantonio, Task Team Chair) – 9:50 a.m.

- Proposed modification to Best Practice 3-23 (811 Center Quality Standards) being presented in Best Practices meeting this morning

6. Data Collection and Reporting – DIRT/OCSI – 9:55 a.m.

- Update on centers reporting through OCSI data tool

7. 811 Center Industry Roundtable (All) – 10:00 a.m.

- Legislative Efforts
- NSDM Activities

8. Announcement of new OCSI Co-Chair – 10:30 a.m.

9. Committee Meeting Schedule 2023 – 10:35 a.m.

- **July 22 – 25** – Summer Committee Summit (Nashville, TN)
- **October 28-30** – Fall Committee Summit (Las Vegas, NV)

10. Today – 10:40 a.m.

- 11:00 a.m. – Best Practices Live!
- 12 noon – CGA Luncheon with Featured Speaker Shawn Lyon
 - The Journey to Yes – Navigating the Challenges of Transformative Change
- 1:30 – 3:30 p.m. – Education Sessions
- 3:45 p.m. – Exhibit Hall Grand Opening
- 4:00 p.m. – 6:30 p.m. – Exhibit Hall Reception

11. Tuesday – 10:45 a.m.

- 811 Center Stakeholder Summit (10:45 am – 11:45 am) (*Antigua 1-4*)

12. Adjourn – 10:50 a.m.



Antitrust Compliance Statement

As a general matter, the antitrust laws prohibit competitors from any agreement, formal or informal, that may restrain trade unreasonably. This includes, but is not limited to, agreements on the prices they will charge, the customers they will serve, the markets or territories in which they will compete, or refusals to deal with business partners or competitors.

CGA members and meeting participants may compete with one another. Accordingly, at all meetings or gatherings of CGA members or participants, and at meetings of the CGA board, CGA, its board, its members and its meeting participants should refresh themselves with this antitrust compliance statement and abide by all laws, including antitrust laws.

At meetings, conferences, or other gatherings of CGA members and participants, whether in-person or electronically, there should be no discussion or disclosure of information with respect to the following:

- (a) competitor prices, costs, profits, premiums, surcharges, or discounts;
- (b) allocation of customers among competitors;
- (c) allocation of geographic or product markets among competitors;
- (e) any refusal to deal with a competitor, customer or supplier;
- (f) responses to the market behavior of a competitor by a competitor, or
- (g) any other discussion that could be the basis for an agreement to restrain competition or a topic involving a potentially anticompetitive practice.

It is not only your duty to follow this policy, but also to affirmatively stop any conversations on impermissible subjects and inform CGA staff.